



Bale's Farm Donations Policy

1. Introduction

Bale's Farm is committed to maintaining the highest standards of integrity and transparency in all aspects of fundraising. This Donations Policy ensures that we handle all donations responsibly, in compliance with UK regulations and guidance from the Fundraising Regulator and the Charity Commission for England and Wales.

2. Acceptance of Donations

We gratefully accept donations to support our mission of providing therapeutic and educational experiences for the community. Donations may be made in the following forms:

- One-off or recurring monetary donations
- Corporate sponsorships and partnerships
- In-kind contributions (such as equipment or supplies)

Bale's Farm reserves the right to decline any donation if:

- The donation is suspected to be linked to illegal activity.
- Accepting the donation would conflict with our values or negatively impact our reputation.
- The donation is subject to conditions that are not in line with our charitable objectives.

3. Use of Donations

- All donations will be used to further Bale's Farm's charitable work, including but not limited to therapy dog visits, wellbeing sessions, and community engagement.
- Restricted donations (where the donor specifies how their gift should be used) will be honoured wherever possible. If circumstances change, we will seek permission from the donor to reallocate funds.

4. Transparency and Accountability

- We will issue receipts or acknowledgements for all monetary donations upon request.

- We will ensure that donations are recorded and managed in accordance with financial and legal requirements.
- An annual financial statement will be made available, demonstrating how funds are allocated.

5. Refunds of Donations

Under UK charity law, donations cannot typically be refunded unless:

- There was a genuine administrative error (e.g., an incorrect donation amount was processed).
- The donation was made under duress or without the donor's consent.

Any refund requests will be reviewed on a case-by-case basis and may require legal approval.

6. Donor Rights and Data Protection

- Donors have the right to receive clear information about how their donation is used.
- To protect donor information, we comply with the UK GDPR and the Data Protection Act 2018. Personal data will not be shared without consent.

7. Ethical Fundraising

- We adhere to the Fundraising Regulator's Code of Fundraising Practice.
- We will never engage in misleading, coercive, or aggressive fundraising tactics.
- We respect the wishes of donors who choose to stop giving or who do not wish to be contacted for further fundraising appeals.

8. Contact Information

If you have any questions regarding donations or wish to discuss making a contribution, please contact us at: Community@balesfarm.org



Bale's Farm

Reviewed on: 11/03/2025

Next Review: 11/03/2026